


# PGA Sample Bill

PLEASE REMIT PAYMENT TO:




3 A

P.O. Box 31017  
TAMPA, FL 33631-3017

010116 11111111 000030250

PGA INC.  
1234 STATE STREET  
HOMETOWN, USA 00000

PLEASE WRITE YOUR ACCOUNT NUMBER ON THE FRONT OF YOUR CHECK OR MONEY ORDER AND RETURN THE UPPER PORTION OF THIS INVOICE WITH YOUR PAYMENT. MESSAGES WRITTEN ON THE UPPER PORTION MAY BE OVERLOOKED. FOR INFORMATION PLEASE CONTACT US AT ONE OF THE CONVENIENT NUMBERS LISTED ON THE BACK. THANK YOU!

DIRECT ALL INQUIRIES TO:  POST OFFICE BOX 31017 TAMPA, FL 33631-3017 1-877-832-6747

PLEASE RETAIN THIS LOWER PORTION FOR YOUR RECORDS.

SERVICE ADDRESS: 1234 STATE STREET HOMETOWN, USA 00000

AMOUNT NOW DUE: 302.50

THIS MONTH'S CHARGE DUE BEFORE: 07/14/09

ACCOUNT NUMBER: 111111111

AVERAGE DAILY THERM USAGE:  
JUN 09: 6.4  
JUN 08: 5.4

NEXT SCHEDULED READ DATE: 07/21/09

**CUSTOMER INVOICE**

|                |                |                                |
|----------------|----------------|--------------------------------|
| ACCOUNT NUMBER | AMOUNT NOW DUE | THIS MONTH'S CHARGE DUE BEFORE |
| 111111111      | 302.50         | 07/14/09                       |

PAYABLE UPON RECEIPT

WRITE IN AMOUNT PAID ON THIS ACCOUNT

TO AVOID A POSSIBLE LATE PAYMENT CHARGE OF 1.5%, BALANCE DUE MUST BE PAID BY THE PAST DUE DATE.

THIS MONTH'S BILLING DATES: 06/19/09 TO 06/23/09

THIS MONTH'S METER INFORMATION:

| METER NUMBER   | METER PRES | METER READS PREV | CCF | BTU    | CONVER  | THERMS USED |
|----------------|------------|------------------|-----|--------|---------|-------------|
| RHQ24594       | 949        | 940              | 9   | 1.0490 | 1.00000 | 9.4         |
| RHQ24599       | 2129       | 1956             | 173 | 1.0490 | 1.00000 | 181.5       |
| TOTAL THERMS = |            |                  |     |        |         | 190.9       |

THIS MONTH'S BILLING INFORMATION:

|                        |                      |        |
|------------------------|----------------------|--------|
| GENERAL SERVICE (GS-1) |                      |        |
| PREVIOUS BALANCE       | 300.45               |        |
| PAYMENT                | 300.45               |        |
| CUSTOMER CHARGE        |                      | 35.00  |
| DISTRIBUTION           | 190.9 THMS @ 0.28777 | 54.93  |
| PGA                    | 190.9 THMS @ 0.83117 | 158.67 |
| TOTAL GAS CHARGES      |                      | 248.60 |
| TAXES AND FEES         |                      |        |
| FRANCHISE FEE          |                      | 16.33  |
| LOCAL TAX              |                      | 12.57  |
| STATE TAX              |                      | 18.97  |
| GROSS RECEIPTS TAX     |                      | 6.03   |
| TOTAL TAXES AND FEES   |                      | 53.90  |
| THIS MONTH'S CHARGE    |                      | 302.50 |
| TOTAL BALANCE DUE      |                      | 302.50 |

TO PAY BY PHONE, DIAL 1-877-729-2747 OR, VISIT OUR WEBSITE AT [www.peoplesgas.com](http://www.peoplesgas.com)  
(PAY-2PGS)

WHEN PAYING BY CREDIT CARD OR E-CHECK, A CONVENIENCE FEE WILL APPLY

# PGA Statement Information:

- A SERVICE PERIOD TO:** The date which the gas meter was scheduled to be read and upon which the bill will be based.
- B NUMBER OF DAYS:** The number of days since the last scheduled meter reading of the most recent bill.
- C STATEMENT DATE:** The date your bill was processed.
- D THIS MONTH'S CHARGE DUE BEFORE:** The current charges will be past due on the date indicated. It is important that the bill is paid before this date in order to avoid interruption of gas service or late fees.
- E METER NUMBER:** Our identification number for the gas meter.
- F PRES:** (Present) The numbers displayed at the time the meter was read.
- G PREV:** (Previous) The numbers displayed in the previous month at the time the meter was read.
- H CCF:** CCF (100 cubic feet) is the standard unit of gas measurement. The 'Present' number is subtracted from the 'Previous' to calculate the CCF.
- I BTU:** (British Thermal Unit) A unit of heat measurement. This is multiplied by the total CCF.
- J CONVER:** (Conversion Factor) A factor used to accurately calculate therm usage when elevated pressure is required.
- K THERMS USED:** A unit of heat equal to one hundred thousand (100,000) BTU's. This is the total usage applied to calculate the monthly bill.
- L SERVICE:** This indicates the type of customer, i.e. residential, general service, etc.
- M PREVIOUS BALANCE:** This is the balance that appeared on your previous statement.
- N PAYMENT:** This is the amount that Peoples Gas received on your account since the last billing.
- O CUSTOMER CHARGE:** This is a cost that appears on your bill every month whether or not gas service is used. This cost changed mid January 2003.
- P MAIN EXT CHARGE:** A flat monthly fee to recover the cost of extending mains to a particular area when the costs exceeds the maximum allowable construction cost, where applicable.
- Q DISTRIBUTION:** This is the cost associated with delivering gas to your residence/business. The rate changed in mid January 2003.
- R PGA:** (Purchased Gas Adjustment) The cost of gas purchased by Peoples Gas for our customers. Peoples does not make a profit on the cost of gas but simply passes that cost to customers.
- S FRANCHISE FEE:** A fee from a municipality for the right to use public property for the purpose of providing gas service in the area the premise resides. The fee is collected by Peoples Gas and paid to the municipality.
- T LOCAL TAX:** Some municipalities impose a tax on the gas that is used in that area. This tax is collected by Peoples Gas and paid to the municipality.
- U STATE TAX:** A sales tax imposed on commercial accounts by the state of Florida. This tax is collected by Peoples Gas and paid to the State.
- V GROSS RECEIPTS TAX:** A tax from the state of Florida on your purchase of gas. This tax is collected by Peoples Gas and paid to the state.
- W THIS MONTH'S CHARGES:** A sum of all applicable charges for the appropriate month.
- X TOTAL BALANCE DUE:** This will include the current month's charges as well as any previous outstanding charges.
- \*** In the event the meter read was estimated, EST appears to the left of the Meter Number.

## Rate Schedule

|       |  |
|-------|--|
| RS-1: | 0 - 99 therms/year   |
| RS-2: | 100 - 249 therms/year  |
| RS-3: | 250 - 1,999 therms/year  |
| RSG:  | Residential Standby Generator only                               |
| SGS:  | 0 - 1,999 therms/year  |
| CSG:  | Commercial Standby Generator only                                |
| GS-1: | 2,000 - 9,999 therms/year  |
| GS-2: | 10,000 - 49,999 therms/year                                      |
| GS-3: | 50,000 - 249,999 therms/year                                     |
| GS-4: | 250,000 - 499,999 therms/year                                    |
| GS-5: | >500,000 therms/year   |
| CSLS: | Commercial Street Lighting Service                               |
| NGVS: | Natural Gas Vehicle Service                                      |
| SIS:  | Small Interruptible Service<br>1,000,000 - 3,999,999 therms/year |
| IS:   | Interruptible Service<br>4,000,000 - 49,999,999 therms/year      |
| ISLV: | Interruptible Service, Large<br>Volume 50,000,000 therms/year    |
| CIS:  | Contract Interruptible Service                                   |

Call Customer Service Toll-free at 1-877-832-6747